

INTERNET ACCESS INFORMATION & TERMS OF USE

Broadband internet access is supplied to exhibitors and clients of Sydney Showground via a high speed internet direct backbone.

The system is compatible with all operating systems and browser applications that support TCP/IP communications and HTTP extensions.

CABLED BROADBAND internet access is provided via a wired CAT 5 network connection. Your PC equipment (laptop, desktop, etc) to be connected to the internet must have a correctly installed and configured 10/100/1000mb network port available, that supports 10/100/1000mb full duplex operation.

WIRELESS BROADBAND internet access (where available) is provided via 802.11g/n/ac WIF I(WI-FI 5). Your PC equipment (laptop, etc) to be connected to the internet must have a correctly installed and configured 802.11g/n/ac (WI-FI 5) wireless network adapter and drivers, capable of supporting 802.11g, 802.11n or 802.11ac operation and WPA2 data encryption. It is crucial to allow site's DHCP IP address assignment with local DNS as main resolving server. Wi-Fi is delivered on 2.4ghz or 5ghz bands. 5ghz Wi-Fi is recommended for best performance and reliability.

Your PC equipment must be set to obtain its IP address, subnet mask, gateway & DNS server addresses automatically via DHCP (Dynamic Host Configuration Protocol). Static IP addresses are not available. DHCP is configured through the network connection properties panel on windows based PC's. Depending on your PC's setup, this may require administrator access rights – In which case you will also need to know the admin password for your PC. If you have internet proxy settings and/or dial up settings configured in your browser, these must be disabled and/or removed for the Sydney Showground Internet Access to operate correctly.

Configuration and/or support of networking, firewalls, proxy settings, hosting support, video conferencing, VPN, port forwarding, email, SPAM or Anti Virus is NOT provided by Sydney Showground. Please ensure you have your own IT support personnel at hand, or have your equipment preconfigured as per the above recommendations prior to attempting access to the Sydney Showground Internet Service.

For **WIRELESS CONNECTIONS**, logon details will be allocated to you and will provide internet access for the duration of your selected usage period. The username and password must be entered on your first access to an external web site. All usernames and passwords are case sensitive and must not be divulged to other persons, clients or exhibitors. Breach of these guidelines may result in termination of internet access without refund.

For **WIRED CONNECTIONS**, logon details are not required. Sydney Showground will provide a single CAT5 connection per requested service. If connecting multiple PC's to the wired service, you will need to provide a network switch / router and data cabling to cater for the number of PC's for which you have requested access.

Any incorrectly configured (or malfunctioning) PC connections that are found to compromise the stability or usability of the Sydney Showground Internet Service will be disconnected and not reinstated until such a time that the problem has been rectified to the satisfaction of Sydney Showground IT Staff.

It is the user's responsibility to ensure they have adequate virus protection and security/firewall software installed on their PC equipment. Sydney Showground will not be held responsible for any security compromise, virus infection or loss of data that occurs on a user's PC equipment.

Any problems with Internet Access should be reported promptly to the Sydney Showground Event Floor Manager or Venue Services.

Contact Venue Services on 02 9704 1265

DISCLAIMER: The information contained in this Form is gathered for the purpose of providing information to you. The information is a compilation of information provided by third parties and the RAS does not warrant its accuracy and advises that any such information may be subject to change or amendment occurring at any time and thereby making the information incorrect. Subject to the RAS' legal obligations and responsibilities. If you require confirmation of any information please telephone the RAS coordinator responsible for the particular information or the RAS switchboard on (02) 9704 1111.